



**North East NHS  
Independent  
Complaints  
Advocacy**

Your health. Your voice.

# Useful contacts and addresses

## **PHSO**

Citygate  
Mosley Street  
Manchester  
M2 3HQ  
T: 03450154033  
Email: [enquiries@ombudsman.org.uk](mailto:enquiries@ombudsman.org.uk)

## **General Medical Council**

Corporate Review team  
General Medical Council  
3 Hardman Street  
Manchester  
M3 3AW  
T: 0161 923 6602  
Email: [gmc@gmc-uk.org](mailto:gmc@gmc-uk.org)

## **Nursing and Midwifery Council**

23 Portland Place  
London  
W1B 1PZ  
T: 0207 637 7187  
Email: [newreferrals@nmc-uk.org](mailto:newreferrals@nmc-uk.org)

## **Health Professional Council**

Service and Complaints Manager  
The Health and Care Professions Council  
Park House, 184-186 Kennington Park Road  
London, SE11 4B  
T: 02078409708 Email: [feedback@hcpc-uk.org](mailto:feedback@hcpc-uk.org)

### **General Dental Council**

37 Wimpole Street  
London  
W1G 8DQ

**OR**

1 Colmore Square  
Birmingham  
B4 6AJ  
T: 020 7167 6000

### **General Optical Council**

10 Old Bailey  
London  
EC4M 7NG  
T: 020 7580 3898  
Email: [goc@optical.org](mailto:goc@optical.org)

### **Optical Consumer Complaints Service**

6 Market Square  
Bishop's Stortford  
Hertfordshire  
CM23 3UZ  
T: 0344 800 5071

### **The Law Society of England and Wales**

020 7316 5700  
[admissions@lawsociety.org.uk](mailto:admissions@lawsociety.org.uk)

### **Action Against Medical Accidents**

Freedman House  
Christopher Wren Yard  
117 High Street  
Croydon  
CR0 1QG  
T: 0845 123 2352

### **Information Commissioners Office**

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AFT: 0303 123 1113

## Care Quality Commission

City Gate  
Gallow Gate  
Newcastle Upon Tyne  
NE1 4PA  
T:0300 061 6161  
Email: [enquiries@ccq.org.uk](mailto:enquiries@ccq.org.uk)