



Nottingham City Joint Carers Strategic Review

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Introduction

Lisa Lopez – Commissioning Manager for Nottingham City Council

- Responsible for reviewing and project managing the purchasing and contract management of Nottingham City Council community social care services. Nottingham City Council lead for carers.

Gemma Markham – Commissioning Officer for NHS Nottingham City Clinical Commissioning Group

- Responsible for reviewing and managing community health services and the NHS lead for carers
- ▶ Working in partnership on the Strategic Review of the Carers' Strategy and support services.

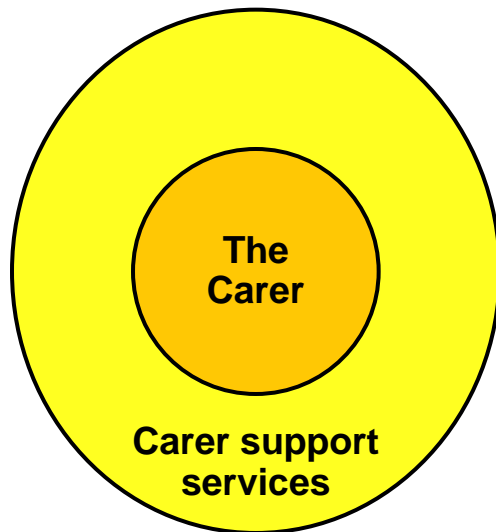
Strategic Review

- ▶ A **Strategic Review** means that we will look at all the ways in which we support carers, including wider situations which may affect how carers feel, and their ability to continue to care.
- ▶ **The Care Act (2014)** -
 - Redefines who is considered to be a carer
 - Gives all carers the right to an assessment of their needs
 - Local councils and NHS organisations now have firm responsibilities to carers

Aim

- ▶ To ensure that the voices of carers are fully incorporated throughout the Strategic Review process.
- ▶ This means that today we will –
 - Ask you your opinions
 - Listen to what you have to say
 - Use your feedback to inform how plans for carers' support services develop

What works well



- ▶ **You!**
- ▶ Services that support carers –
 - Carers First
 - Primary Care Carers' Support Service
 - Action for Young Carers
 - Carers' Counselling
 - Carers' Respite
- ▶ Nottingham City Council and Clinical Commissioning Group are working well together!

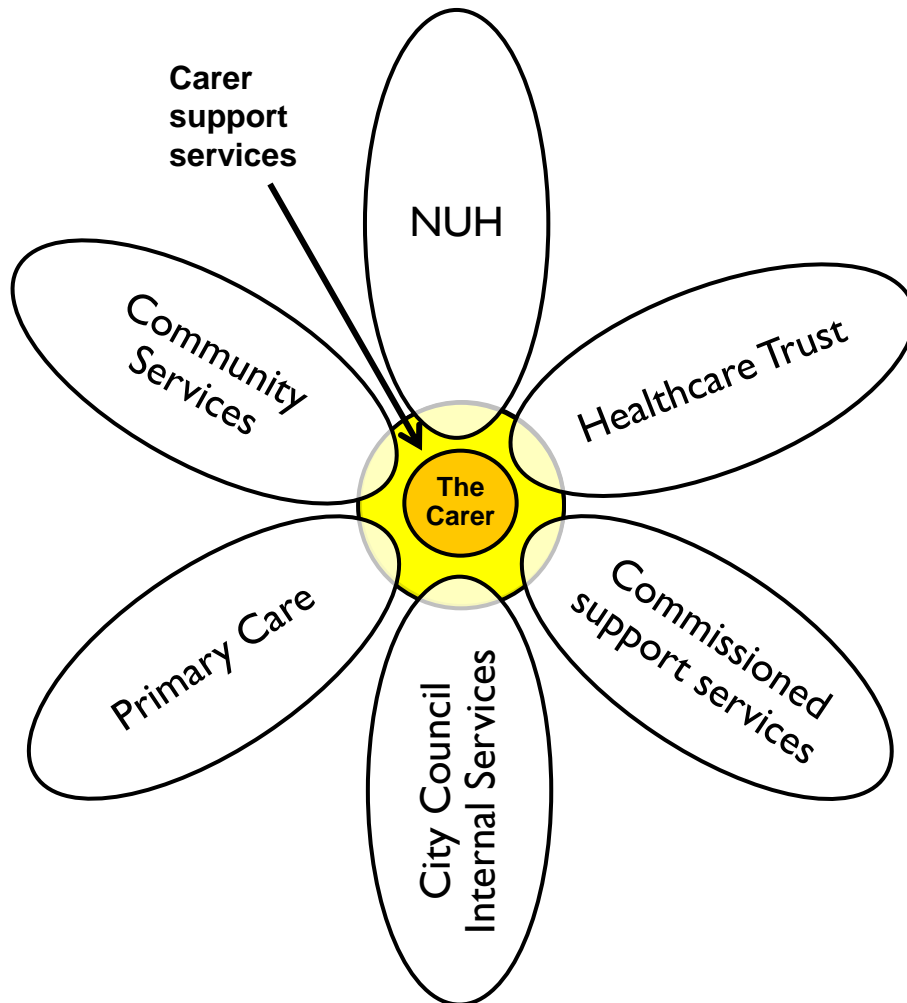
What works well?

- ▶ What is working well for you?
- ▶ What support do you get to help you cope as a carer?

What isn't working well?

- ▶ What isn't working well for you?
- ▶ What support do you need to help you cope as a carer, that you don't currently get?

Services for the person you care for



How we work with the services that support the person you care for –

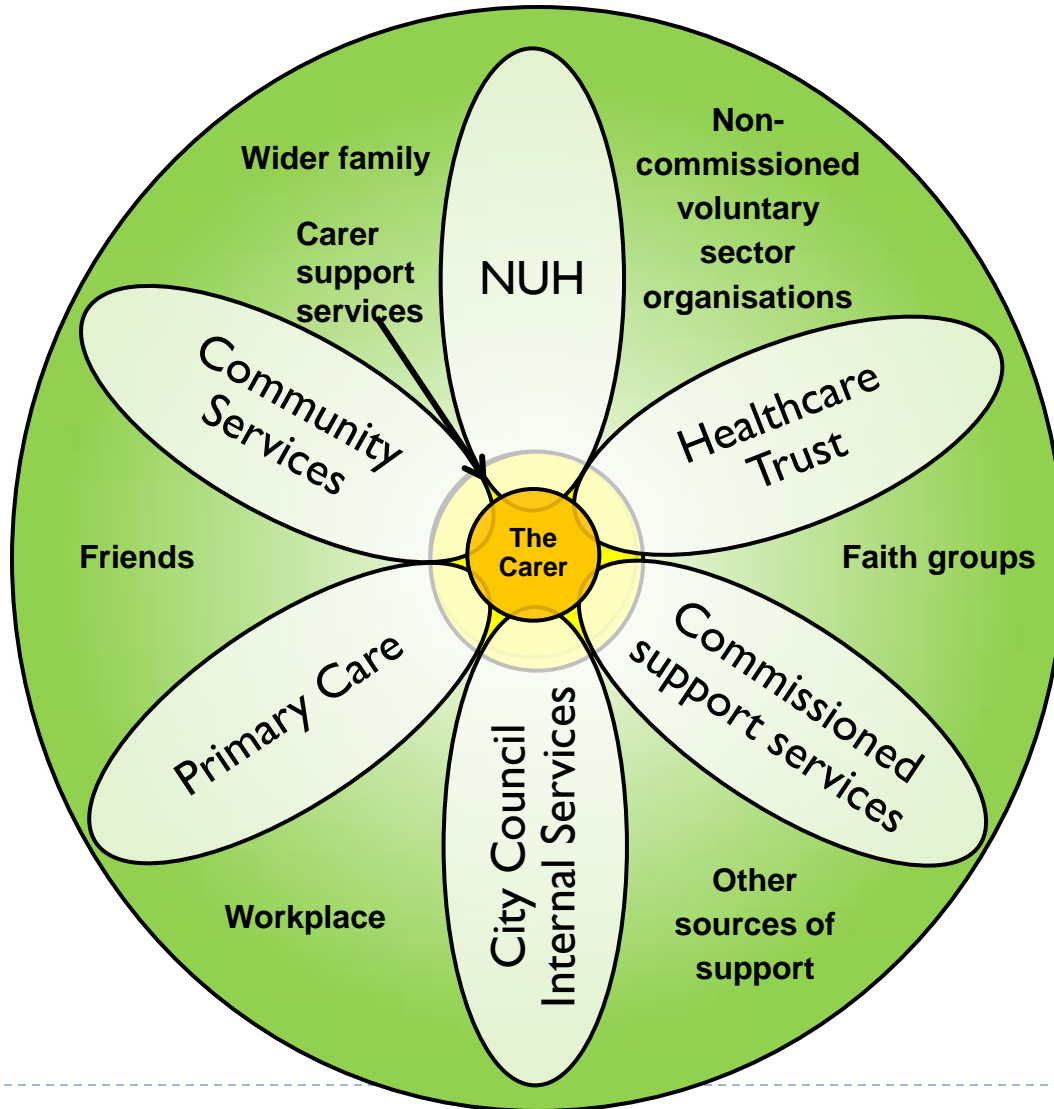
- ▶ QMC and City hospitals
- ▶ Community nurses
- ▶ GPs, pharmacists
- ▶ Social services
- ▶ Specific services for the cared for person e.g. Sign Language, translation, alcohol dependency, mental health services

Services for the person you care for

We recognise that what makes the most difference for you as a carer, is the health and well-being of the person you care for.

- ▶ What is working well for you?
- ▶ What isn't working well for you?
- ▶ What else can we do to support you?

Services for the person you care for



Feedback

What you have said to us today –

- ▶ What you're happy with
- ▶ What improvements you would like to see
- ▶ How we can better support you



Thank you for your time!

Enjoy your lunch!



Contact details

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